

Person Specification

Post: IT Systems & Networking Technician

Attributes	Essential	Desirable	Method of Assessment
Qualifications	<p>Qualified to NVQ Level 3 in IT equivalent IT qualification such as Advanced ECDL or</p> <p>At least 2 years' experience in a similar position</p>	<p>MCSA or equivalent recognised industry qualification.</p> <p>ITIL Foundation Qualification</p>	Application/Interview
Experience & Knowledge:	Experience of Windows Operating systems, Active Directory Management and Group Policy	Large scale LAN Knowledge	Application/Interview
	Windows Server knowledge	VMware knowledge	Application/Interview
	A good working knowledge of Microsoft client operation systems and printer support	Knowledge of current NHS Information Technology issues, standards and procedures	Application/Interview/Test
	Working knowledge of principles governing confidentiality and security of personal data	Knowledge of ISO 27001:2013	Application/Interview/Test
	Working knowledge of anti-virus and security related systems and best practices	Veeam Knowledge	Application/Interview
	Exchange mailbox knowledge		Application/Interview
Skills:	Ability to organise self and others and to work on own initiative		Application/Interview
	Ability to work to deadlines, prioritise tasks and manage in a busy pressurised climate		Application/Interview

	A proactive approach to problem solving and able to identify and resolve problems		Application/Interview/Test
	Have a strong customer oriented approach		Application/Interview/Test
	Good written and oral skills		Application/Interview
	Good health and safety awareness including manual handling		Application/Interview
Other:	Flexible approach to work		Application/Interview
	Flexibility of working hours		Application/Interview
	Supportive of staff and colleagues		Application/Interview
	Proven self-development		Application/Interview
	Ability to present a professional image		Application/Interview