# Person Specification

# Post: IT Systems & Networking Technician

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| **Attributes** | **Essential** | **Desirable** | **Method of Assessment** |
| **Qualifications** | Qualified to NVQ Level 3 in IT Equivalent IT qualification  | MCSA or equivalent recognised industry qualification.ITIL Foundation Qualification | Application/Interview |
| **Experience & Knowledge:** | Experience of Windows Operating systems, Active Directory Management and Group Policy | Large scale LAN Knowledge | Application/Interview |
|  |  | At least 2 years’ experience in a similar position |  |
|  | Windows Server knowledge | VMware knowledge | Application/Interview |
|  | A good working knowledge of Microsoft client operation systems and printer support | Knowledge of current NHS Information Technology issues, standards and procedures | Application/Interview/Test |
|  | Working knowledge of principles governing confidentiality and security of personal data | Knowledge of IS0 27001:2013 | Application/Interview/Test |
|  | Working knowledge of anti-virus and security related systems and best practices | Veeam Knowledge | Application/Interview |
|  | Exchange mailbox knowledge |  | Application/Interview |
| **Skills:** | Ability to organise self and others and to work on own initiative |  | Application/Interview |
|  | Ability to work to deadlines, prioritise tasks and manage in a busy pressurised climate |  | Application/Interview |
|  | A proactive approach to problem solving and able to identify and resolve problems |  | Application/Interview/Test |
|  | Have a strong customer oriented approach |  | Application/Interview/Test |
|  | Good written and oral skills |  | Application/Interview |
|  | Good health and safety awareness including manual handling  |  | Application/Interview |
| **Other:** | Flexible approach to work |  | Application/Interview |
|  | Flexibility of working hours |  | Application/Interview |
|  | Supportive of staff and colleagues |  | Application/Interview |
|  | Proven self-development |  | Application/Interview |
|  | Ability to present a professional image |  | Application/Interview |